## University of Central Missouri Board of Governors Work Session June 15, 2011

The University of Central Missouri (UCM) Board of Governors convened in Work Session on Wednesday, June 15, 2011, in UN 237B at 1:00 pm. On UCM's main campus in Warrensburg, Missouri. Presiding over the meeting was Board President Walter Hicklin. Other Board members present included Weldon Brady, Richard Phillips, Mary Long, Marvin Wright, Edward Baker, Mary Dandurand, and Darren Doherty. Also present were University President Charles Ambrose; General Counsel Henry Setser; Assistant Secretary to the Board Monica Huffman; Provost George Wilson; Controller John Merrigan; Consultants Dennis Cryder and Rick Staisloff; and special guest Dave Schnase.

#### Call to Order

Mr. Hicklin called the meeting to order and determined that a quorum was present to conduct business.

#### Administrative Review - Agenda Item No. 1

President Ambrose provided a summation of UCM's relationship with the Association of Governing Boards and the Lumina Foundation, both of which have been and continue to be instrumental in UCM's implementation of the Strategic Governance for Student Success model. An Administrative Review, which concluded on June 1, 2011, was just one component of the model. He reviewed three core objectives of the Review, which included:

- 1. Provide opportunities to enhance the success and experience of UCM students;
- 2. Create opportunities to fulfill the University mission while enhancing student service and satisfaction; and
- 3. Create efficiencies and cost savings for the University.

President Ambrose introduced AGB Consultant Rick Staisloff who helped facilitate UCM's Administrative Review. Mr. Staisloff discussed "Creating Cost Effective Institutions" including implementing and transitioning to strategic finance (Attachment 1). Following Mr. Staisloff's presentation on strategic financing, Mr. Merrigan reviewed (1) the process used to conduct the Administrative Review which included an introduction of the Lead Facilitator's Group and Rapid Response teams; (2) recommendations made by the Rapid Response teams for Student Service Enhancement and Cost Savings for Budget Year 2012; and (3) recommendations made by the Rapid Response teams for Student Service Enhancement and Cost Savings that will require further analysis for Budget Year 2013 and beyond. President Ambrose reviewed the recommendations for the Organizational Assessment component the Administrative Review and Mr. Merrigan closed the report by reviewing FY 2012 budget projections. A copy of the Executive Summary and the presentation are included with the minutes as Attachment 2.

Following the Administrative Review presentation, Rapid Response team leaders were asked to reflect on each of their team's experience in working through the process. Mr. Phillips commended the staff for their work and asked if the teams would remain intact now that the Review has been completed. President Ambrose added his appreciation to the teams and noted that with the conclusion of the Review, the teams' work is done and they will disband.

Mr. Phillips asked if the Board can expect to receive progress reports on the implementation of recommendations that have been made. President Ambrose said that once the new organization is in place, dashboards will be defined and the Board will receive updates. Mr. Phillips asked what process would be used to determine the measures and when the Board can expect to see them. President Ambrose stated that consultant Dennis Cryder is working with the University to create a strategic positioning platform which will take this academic year to organize and establish.

Mr. Hicklin commended President Ambrose and the staff for all of their hard work over the past nine months, including the Administrative Review.

#### Other - Agenda Item No. 2

There was no other business to discuss.

### Request for Closed Session - Agenda Item No. 3

Dr. Long moved that pursuant to the Missouri Revised Statutes, Section 610.021, that the UCM Board of Governors meet in closed meeting, with closed record and closed vote, for the purpose of considering real estate matters, legal actions, and personnel matters. The motion was seconded by Ms. Dandurand and carried unanimously. The motion carried with the following roll call vote:

Weldon Brady	aye	Marvin Wright	aye
Mary Long	aye	Mary Dandurand	aye
Richard Phillips	aye	Edward Baker	aye
Walter Hicklin	aye		

#### **Adjourn**

The Board of Governor's Work Session concluded at 3:55 p.m.

# University of Central Missouri Board of Governors Work Session Attachments Listing

Attachment No.	Attachment Description	
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1	PPT – Creating Cost Effective Institutions	
2	Executive Summary – Administrative Review and Related Power Point	