

## **COUNSELOR EDUCATION PROGRAM**

# **Department of Educational Leadership & Human Development**

#### **MASTER OF SCIENCE DEGREE**

## **CLINICAL MENTAL HEALTH COUNSELING**

## **SCHOOL COUNSELING**

**Counselor Education Program Evaluation Report** 

2018-2019 Academic Year

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#### University of Central Missouri (UCM) Counselor Education Program (CEP)

The Counselor Education Program at the University of Central Missouri is CACREP (national) accredited and offers a master degree programs in School (54 semester credit hours) and Clinical Mental Health Counseling (60 semester credit hours), and an Education Specialist degree (30 semester credit hours) in Human Services, Professional Counseling. Courses are offered on both the Warrensburg and Lee's Summit Campuses. The following is the 2017-2018 Counselor Education Program Evaluation Report.

#### **Counselor Education Program Mission Statement**

The Counselor Education Program at the University of Central Missouri prepares professional counselors at the Master and Education Specialist levels who: demonstrate all the necessary knowledge, skills and dispositions, are reflective practitioners, advocate for clients, the counseling profession and society, are prepared to serve a dynamic, diverse and complex society, and adhere to the ethical standards of the American Counseling Association.

#### **Counselor Education Program Vision Statement**

The Counselor Education Program at the University of Central Missouri aspires to prepare individuals for exemplary practice as Professional Counselors in school and clinical mental health settings.

#### **Program Objectives (student learning outcomes)**

The CEP program objectives (student learning outcomes) are designed to address counseling practice in a multicultural and pluralistic society. These objectives were created with input from our Counselor Education Program Advisory Committees (CEPAC) (Clinical Mental Health Counseling and School Counseling). Both advisory committees include members who are practicing counselors, Counselor Education Program students and alumni, and personnel in cooperating agencies. All program objectives are written so they can be evaluated.

The graduate with a Master of Science degree in Counseling will use the knowledge, skills and dispositions obtained in the program to:

- 1. Demonstrate knowledge and understanding of human and personality development and how these domains affect individuals. (Lifespan)
- Demonstrate knowledge and understanding of how human diversity affects learning and development within the context of a global society and a diverse community of families. (Diversity)
- 3. Demonstrate knowledge and understanding of the principles of measurement and assessment, for both individual and group approaches. (Assessment)
- 4. Explain the career development planning process across the lifespan, and assist individuals in their career exploration, decision-making and planning. (Career)
- 5. Demonstrate knowledge and understanding of both psychoeducational and interactive group methods and techniques. (Group)
- 6. Demonstrate knowledge and understanding of planning and goal setting for the personal, social, educational, and career development of the individual. (Personal Plans of Development)
- 7. Demonstrate knowledge and understanding of various methods for delivering responsive

- counseling services to individuals and groups in school and community settings. (Counseling Services)
- 8. Demonstrate knowledge and understanding of various methods to develop and maintain comprehensive counseling programs for all students in schools and prevention services for the broader community. (Program Management)
- 9. Demonstrate knowledge and implement technology as a management and counseling tool in promoting the personal, education, social and career development of individuals. (Technology)
- 10. Demonstrate understanding and develop professional relationships in the school, family, and community, through consultation and collaboration to promote development of all individuals. (Professional Relationships)
- 11. Demonstrate knowledge and applies ethical principles of the counseling profession. (Ethics)
- 12. Demonstrate knowledge and understanding of the legal aspects of the role of counseling in the school and community. (Law)
- 13. Demonstrate knowledge and understanding of methods to promote his or her professional development and well-being. (Professional Development & Well-being)

#### **Systematic Program Evaluation**

The UCM CEP utilizes 2016 CACREP standards to guide its systematic program evaluation. CEP uses CACREP 2016 standard *Section 4: Evaluation in the program* standard. CACREP standard Section 4 is as follows, "Evaluation in the program includes opportunities for counselor education program faculty to comprehensively evaluate overall program effectiveness. Assessment of students' knowledge, skills, and professional dispositions is integral. Evaluation data will help program faculty reflect on aspects of the program that work well and those that need improvement and will inform programmatic and curricular decisions".

CACREP Standard 4.A. Counselor education programs have a documented, empirically based plan for systematically evaluating the program objectives, including student learning. For each of the types of data listed in 4.B, the plan outlines (1) the data that will be collected, (2) a procedure for how and when data will be collected, (3) a method for how data will be reviewed or analyzed, and (4) an explanation for how data will be used for curriculum and program improvement

CEP students are assessed in each course. However, as indicated in the table, there are three benchmarks. The CEP evaluation term is from the beginning of Summer semester to the end of the Spring semester. In order to facilitate comprehensive faculty review of the evaluation system, the following table was created directly from Standard A, points 1 - 4. An additional column for outcomes was added.

# **Counselor Education Program Evaluation for Student Learning Outcomes**

Assessment # Type	(1) Data that will be collected: Assessment Name	(2) How & When Data are Collected	(3) Method for Data Review/Analysis: Assessment Results	(4) How data are used for curriculum and program improvement	(5) Outcome
Assessment	A. Request for	How: Students submit	Faculty will review student	Faculty	COUN 5230,
# 1: Request	Advanced	the RASR forms to	forms at a program meeting.	determine the	Counseling
for	Status Review	their academic	Faculty provide the	needs of	Diverse

Advanced Status Review (RASR)	(RASR Form) B. Professional Dispositions (Professional Disposition Form)	advisor, who requests a review date at an upcoming program faculty meeting. Faculty provide the student's advisor feedback for the student. The academic advisor will share feedback with student at a face to face meeting.	academic advisor feedback about the student. The faculty record the student feedback and RASR Decisions in the RASR table	students and modify course sequences and prerequisites (as needed)	Populations, was added as a core course and COUN 5510, Counseling Theories, was removed from the core classes
		completion of foundation courses (COUN 5100, COUN 5110, COUN 5500, COUN 5610, COUN 5230)			
Assessment #2: Program completion	Counselor Preparation Comprehensive Examination (CPCE)	How: Students take the assessment  When: During one of the last 2 semesters before graduation	CPCE Results (CPCE table)	Faculty are provided scores. Faculty discuss trends to determine strengths and areas for growth to modify courses	Information was shared with CEPAC. CEPAC recommended no changes
Assessment # 3: Assessment of Ability to fulfill roles & functions of professional counselors	The TEAC Survey was discontinued by UCM College of Education after Spring 2014. Replaced with Counselor Education Program Survey of Graduates & Employers	How: The Graduate School used to send an email with a survey to current employers and to students. The Graduate School compiled the data and distributed to the CEP. When: Post-graduate The TEAC Survey was completed every three years. How: CEP emails employers and graduates. A survey link is included in the survey. The data are compiled through the	TEAC (TEAC table)  CEP Program Survey – Graduates (survey table – graduates)  CEP Program Survey- Employers (Survey table – employers)	Faculty analyze data/discuss/de termine areas of strength & growth to modify courses. The findings are shared with CEPAC to consult about appropriate action for course and program modification.	Information was shared with CEPAC. CEPAC recommended no changes

survey tool.	
When: The Counselor	
Education Program	
Survey of Graduates	
and Employers	
completed yearly.	

CACREP Standard 4.B. The counselor education program faculty demonstrate the use of the following to evaluate the program objectives:

# (1) aggregate student assessment data that address student knowledge, skills, and professional dispositions

Please see Survey of Graduates (p. 9); CPCE data (p. 12); TK20 data (p. 17); Advanced Standing (disposition) data (p. 18).

(2) demographic and other characteristics of applicants, students, and graduates;

#### 2017-2018: Clinical Mental Health Counseling:

Female = 83%; Male = 17% Caucasian = 93%; African American = 6%; Unknown = 1% Average Age = 33

#### 2017-2018: School Counseling:

Female = 94%; Male = 6% Caucasian = 84%; Hispanic = 11%; African American = 4%; Native Hawaiian or Other Islander = 1% Average Age = 30

# (3) data from systematic follow-up studies of graduates, site supervisors, and employers of program graduates

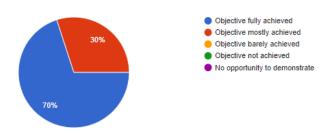
#### The Counselor Education Program Survey of Graduates & Employees

The CEP emails employers and graduates, every year, an invitation to complete the survey and a link to the survey. The data are compiled through the survey tool. This information is then analyzed by the CEP faculty and findings are shared with stake holders. This process allows the CEP to note strengths and areas for improvement, which leads to the development of plans for continued growth. Please see results:

#### **COUNSELOR EDUCATION PROGRAM SURVEY of GRADUATES 2018-2019**

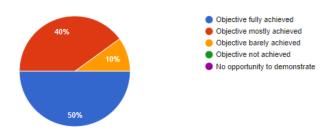
1. Demonstrates knowledge and understanding of how legal principles and ethical standards as published by professional organizations and accrediting bodies impact the work of counselors.

10 responses

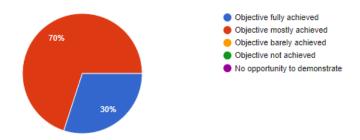


2. Demonstrates knowledge and understanding of advocacy processes needed to address institutional and social barriers that impede access, equity, and success for clients/students.

10 responses

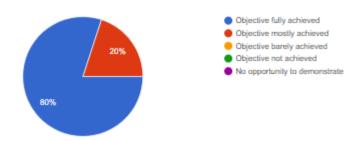


3. Demonstrates knowledge and understanding of collaboration and communication processes with an interdisciplinary team of human service providers, which may include intervention during local, regional, or national crisis, disaster, or other trauma-causing event.



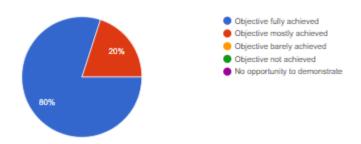
Demonstrates an understanding of relationships, issues, and trends in a multicultural society.

10 responses



Demonstrates an understanding of the characteristics and needs of those persons served by your school or organization.

10 responses

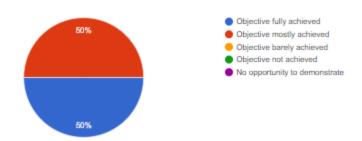


Demonstrates an understanding of the counseling process including essential interviewing and counseling skills.



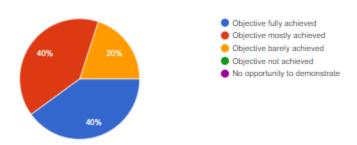
## 7. Demonstrates an understanding of group counseling skills.

10 responses

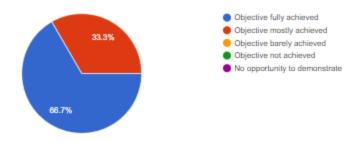


# 8. Demonstrates an understanding of a variety of approaches to assessment and evaluation.

10 responses



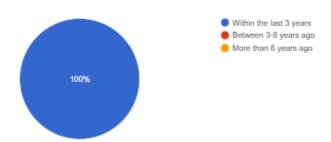
Demonstrates an understanding of research methods, statistical analysis, needs assessment, and program evaluation.



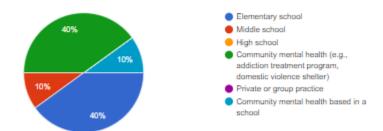
Demographics

# 10. How recently did you graduate?

10 responses



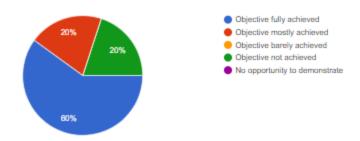
# 11. What is your Primary Employment Site?



## Professional School Counseling specialization only

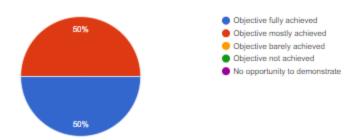
Demonstrates knowledge of implementation and management of a comprehensive school counseling program.

5 responses



Clinical Mental Health Counseling specialization only

Demonstrates knowledge of diagnoses and comprehensive treatment planning.



## COMMENTS AND SUGGESTIONS

Please feel free to make any comments or suggestions in the space below.

Let me first say that I absolutely LOVED my time at UCM and still feel a sense of loss now that my time in the program is over. I am beyond thankful that I did not choose to attend any of the other counseling programs in the area. Having said that, I believe the program really needs to have someone on faculty full-time that comes with a background in school counseling. The program does an outstanding job of preparing us as clinicians, and the expectations of the role of a school counselor are vastly different than that of a clinician. I have mentioned several times in the past how appreciative I am of the program having Rob Fisher as an adjunct, because he can relate to SCITs and school-counseling track students on a different level than other professors can. However, as an adjunct, he is limited in what he can and is willing to take on as an instructor (which is a bit of a catch 22 - part of what makes him so appealing to school-counseling track students is the fact that he is still in the field and can relate his instruction to occurrences from the very recent past). For this reason, when the time comes to layer in a 4th full-time faculty member again, I hope that priority would be given to someone with a background in schools. I'm also hopeful that when school-counseling track students are also required to take 60 hours, that the additional six hours will include classes that address topics like behavior plans, bullying prevention, how to effectively use data to advocate for the removal of non-counseling duties, etc.

I received my Ed.S. in August of 2018. The education I recieved has been very useful within the agency I work for as I developed an excellent evaluation process, additionally, the education was very useful in updating my diagnostic skills. All of the professors are very knowedgeable and supportive!

The program needs to include more courses geared towards the specific career paths of School Counseling versus Community Counseling. There was very little preparation provided for counseling in a school setting, let alone meeting the guidelines and requirements of the MO Comprehensive Counseling Program.

I believe the ethical decision making and multicultural aspects of the program were especially helpful to me in my position. It would be helpful to incorporate more assessments that are available to community mental health into assessment. A variety of procedures were used but none that were available to me in my current position besides interview.

#### Strengths:

- Understanding of relationships, issues, and trends in a multicultural society
- Understanding of the characteristics and needs of those persons served by school/organization
- Understanding of the counseling process including essential interviewing and counseling skills

#### **Areas for Improvement:**

- Knowledge and understanding of legal issues and ethical standards (COUN 5110/COUN 6910)
- Knowledge and understanding of advocacy processes (COUN 5100)
- Knowledge and understanding of collaboration and communication processes with interdisciplinary team (COUN 6910)
- Understanding of group skills (COUN 5610)
- Understanding a variety of approaches to assessment (COUN 5710)
- Research, statistical analysis, needs assessment, and program evaluation (COUN 5810)

#### **Action Plan:**

- Advocate for hiring a counselor educator with certification in school counseling.
- Review curriculum for coursework for courses listed in areas of improvement
- Consult with our advisory committee regarding curriculum

A survey of Learning Objectives to be Completed by Employers or Supervisors of Graduates None submitted

CACREP Standard 4.C. Counselor education program faculty provide evidence of the use of program evaluation data to inform program modifications.

Counselor Education Program faculty review program evaluation data and have made the following curriculum changes:

1. Student scores from the Counselor Preparation Comprehensive Examination (CPCE). The CPCE is offered each semester (fall, spring, summer) and students are required to pass the CPCE before graduation. After each administration, scores are reviewed and compared to previous administrations.

**CPCE RESULTS – Summer 2018 – Spring 2019** 

Area	CMHC (N=6)	SC (N=18)
Human Growth & Development	9.4	10.4
Social & Cultural Diversity	10	10.1
Counseling & Helping Relationships	10.8	12.2
Group Counseling & Group Work	10.2	11.4
Career Development	8.6	9.7
Assessment & Testing	9.6	9.6
Research & Program Evaluation	9.8	10.8
Professional Counseling Orientation & Ethical Practice	11.8	11.3
Total:	88.6	87.2

CEP faculty pays particular attention to any emerging trends in student scores. Below are curricular changes made to address deficiencies in coursework.

Date	CPCE results	Curriculum/Program	Result
		Revision/Modification	
2018-2019	Shared/discussed results	No changes to be made at this time	Continue to monitor and review

2. In addition, to results from CPCE (comprehensive examination), feedback from clinical site supervisors during site visits has led to curricular changes as seen below:

DATE	Site Supervisor Feedback	Curriculum/Program Revision/Modification
2018-2019		Please refer to 4.K.

3. Meetings with Advisory Committees (CEPAC-Clinical Mental Health Counseling & CEPAC-School Counseling). These committees are composed of CEP core and adjunct faculty, current and former students, and area counselors and professionals serving the community in different capacities. Each committee meets yearly. The faculty specifically uses feedback from the Advisory Committee to consider curricular/program revisions/modifications as seen in the table below.

DATE	CEPAC	Curriculum/Program Revision/Modification	
	Consultation		
2018-2019	Shared annual	Recommends no changes at this time, continue to monitor	
	evaluation results		

4.D. Counselor education program faculty disseminate an annual report that includes, by program level, (1) a summary of the program evaluation results, (2) subsequent program modifications, and (3) any other substantial program changes. The report is published on the program website in an easily accessible location, and students currently in the program, program faculty, institutional administrators, and personnel in cooperating agencies (e.g., employers, site supervisors) are notified that the report is available

The Counselor Education Program disseminates an annual report that includes a summary of the program evaluation results. This information is shared among faculty at our program meetings, with students on the Counselor Education Program Blackboard site, and Counselor Education Program advisory committees (CEPAC) at yearly meetings, UCM administration via annual reports, and site supervisors and the public via the Counselor Education Program website. For the program evaluation, on the Counselor Education Program website page, viewers are able to click on the links to the Alumni survey results, and the Employer survey results.

Section 4.E. Counselor education program faculty must annually post on the program's website in an easily accessible location the following specific information for each entry-level specialty area and doctoral program: (1) the number of graduates for the past academic year, (2) pass rates on credentialing examinations, (3) completion rates, and (4) job placement rates

#### 1. Number of Graduates 2018-2019

Clinical Mental Health Concentration = 6 School Counseling = 12

#### 2. Pass Rates on Credentialing Examinations

100% of students who complete the Counselor Education Program have successfully passed the CPCE.

#### 3. Program Completion Rates

Approximately 85% of admitted students graduate from the Counselor Education Program.

# 4. Employment of 2006-2019 Graduates

Approximately 96% of Counselor Education Program graduates are employed.

#### **ASSESSMENT OF STUDENTS**

CACREP Standard 4.F. The counselor education program faculty systematically assesses each student's progress throughout the program by examining student learning in relation to a combination of knowledge and skills. The assessment process includes the following: (1) identification of key performance indicators of student learning in each of the eight core areas and in each student's respective specialty area(s) (for doctoral programs, each of the five doctoral core areas), (2) measurement of student learning conducted via multiple measures and over multiple points in time, and (3) review or analysis of data

#### **Counselor Education Program Evaluation System**

#	Key Performance Indicators	How Assessment Conducted Via Multiple Measures Over Multiple Times	How Review or Analysis of the Data Occurs
1	Demonstrates knowledge & understanding of human and personality development & how these domains affect individuals (CMHC) (SC)	COUN 5310 Development Across the Lifespan - Development Across the Lifespan Final Group Project assignment is evaluated End of program - CPCE	<ol> <li>All students must complete the assignment &amp; reviewed by the lead instructor</li> <li>Faculty are provided scores. Faculty discuss trends to determine strengths and areas for growth to modify courses</li> </ol>
2	Demonstrates knowledge & understanding of how human diversity affects learning & development within the context of a global society & a diverse community of families (CMHC) (SC)	COUN 5230 Counseling Diverse Populations - Group Presentation PPT assignment is evaluated Advanced Status Review End of program - CPCE	1. All students must complete the assignment & reviewed by the lead instructor 2. Admissions & Standards Committee (ASC) a. Evaluates student requests for advanced understanding review (RASR) & determines outcomes  b. ASC provides the academic advisor feedback about the student c. Advisor meets with the student to provide outcome and feedback 3. Advisor records the student feedback &

				RASR decisions in the RASR table
			4.	Faculty are provided scores. Faculty
				discuss trends to determine strengths &
				areas for growth to modify courses
3	Demonstrates knowledge &	COUN 5710 Introduction to	1.	All students must complete the
	understanding of the	Assessment - Test Critique		assignment & reviewed by the lead
	principles of measurement	assignment is evaluated		instructor
	and assessment, for both	End of program - CPCE	2.	Faculty are provided scores. Faculty
	individual & group approaches	. 3		discuss trends to determine strengths &
	(CMHC) (SC)			areas for growth to modify courses
4	Explains the career	COUN 5410 Career	1.	All students must complete the
	development planning process	Development & Counseling		assignment & reviewed by the lead
	across the lifespan, & assists	- Quizzes		instructor
	individuals in their career	End of program- CPCE	2.	Faculty are provided scores. Faculty
	exploration, decision-making			discuss trends to determine strengths &
	& planning (CMHC) (SC)			areas for growth to modify courses
5	Demonstrates knowledge	COUN 5610 Introduction to	1.	All students must complete the
	&understanding of both	Group Work Self-		assignments & reviewed by the lead
	psycho-educational and	Assessment &		instructor
	interactive group methods	Professional	2.	Ability to demonstrate, in video
	&techniques (CMHC) (SC)	Development Plan		recordings, with clients
		COUN 6910 Internship in		
		Professional Counseling		
6	Demonstrates knowledge &	COUN 5410 Quizzes	1.	Quizzes
	understanding of planning &	COUN 6910 Internship in	2.	All students must complete the
	goal setting for the personal,	Professional Counseling –		assignment & it is reviewed by the lead
	social, educational, & career	Interview Summary Form		instructor
	development of the individual			
7	(CMHC) (SC)  Demonstrates knowledge	COUN 5320 Mental Health	1	All students must complete the
′	&understanding of various	Issues in Counseling –	1.	assignments & reviewed by the lead
	methods for delivering	Comprehensive Treatment		instructor
	responsive counseling services	Plan	2.	All students must complete the
	to individuals & groups in	COUN 5720 Analysis &		assignments & reviewed by the lead
	school & community settings	Diagnosis of the Individual –		instructor
	(CMHC) (SC)	Comprehensive Treatment		
	, ,	Plan		
8	Demonstrates knowledge &	COUN 5131 Management of	1.a	. COUN 5131, all students in CMHC must
	understanding of various	Mental Health Counseling	c	omplete the assignment and reviewed by
	methods to develop and	Programs - Clinical mental	t	he lead instructor OR
	maintain comprehensive	health program manual OR		COUN 5130, all students in SC must
	counseling programs for all	COUN 5130 Management of		omplete the assignment and reviewed by
	students in schools &	Comprehensive School		he lead instructor
	prevention services for the	Counseling Programs –		All students must complete the assignment
	broader community (CMHC)	Program manual	а	nd reviewed by the lead instructor
	(SC)	COUN 6910 Internship in		
		Professional Counseling -		
		Weekly time on task		
	Daniel de la Company de la Com	analysis	1 .	Il ato danta growt as grad to the
9	Demonstrates knowledge &	COUN 5100 Foundations of		All students must complete the assignment
	implements technology as a	Professional Counseling -		nd reviewed by the lead instructor
	management & counseling	Blackboard discussion	2. <i>P</i>	All students must complete the assignment

10	tool in promoting the personal, education, social &career development of individuals (CMHC)(SC)  Demonstrates understanding & develops professional relationships in the school, family, & community, through consultation & collaboration to promote development of all	board COUN 6910 Internship in Professional Counseling - Weekly time on task analysis COUN 5100 Foundations of Professional Counseling - Blackboard discussion board COUN 6910 Internship in Professional Counseling -	and reviewed by the lead instructor  1. All students must complete the assignment and reviewed by the lead instructor  2. All students must complete the assignment and reviewed by the lead instructor
	individuals (CMHC) (SC)	Blackboard discussion	
11	Demonstrates knowledge& applies ethical principles of the counseling profession (CMHC) (SC)	COUN 5110 Orientation to Professional Counseling and Ethics - Ethical dilemma PPT assignment evaluation End of program - CPCE	1. All students must complete the assignment and reviewed by the lead instructor 2. Faculty are provided scores. Faculty discuss trends to determine strengths and areas for growth to modify courses
12	Demonstrates knowledge & understanding of the legal aspects of the role of counseling in the school & community (CMHC)(SC)	COUN 5720 Analysis & Diagnosis of the Individual – PPT: US & MO Law Regulating the Practice of Counseling Including Mandated Reporter Training COUN 6910 Internship in Professional Counseling – Goal Paper	All students must complete a quiz related to the assignment     All students must complete the assignment & reviewed by the lead instructor
13	Demonstrates knowledge & understanding of methods to promote his or her professional development & well-being (CMHC) (SC)	COUN 5610 Introduction to Group Work – Self- Assessment & Professional Development Plan COUN 6910 Internship in Professional Counseling– Goal Paper	All students must complete the assignment and reviewed by the lead instructor     All students must complete the assignment and reviewed by the lead instructor

## **TK20 CampusWide Assessment System**

The Tk20 CampusWide software system is a comprehensive data management, assessment and reporting system. Since 2015, UCM has used TK20 CampusWide to collect and manage program, departmental, and institutional data for academic and non-academic programs. Tk20 is an online assessment system required to upload and store student and program data for national and state accreditation purposes. This assessment process allows the university and the CEP to identify academic deficiencies among students, programs or the unit, and make improvements. Results from the 2017-2018 academic year are shown below.

#### 2018-2019 Counselor Education Program TK20 results of Student Learning Outcomes

#### TK-20 Data Summer 2018-Spring 2019

SLO	Assessment	Total Assessed - CMHC	Total Assessed - SC	% Unsuccessful/concentration
MS				
1	5310 (final Group Project)	8	5	0% CMHC; 0% SC

1	CPCE	5	19	40% CMHC; 32% SC
2	5230 (Group Presentation PPT)	5	8	0% CMHC; 0% SC
2	Adv. Stand.	8	18	0% CMHC; 0% SC
2	CPCE	5	19	40% CMHC; 32% SC
3	5710 (Test Critique Assignment)	5	10	0% CMHC; 0% SC
3	CPCE	5	19	40% CMHC; 32% SC
4	5410 (Quizzes) - WAR	6	6	0 % CMHC; 16% SC
4	5410 (Quizzes) - WAR 5410 (Quizzes) - MIC	<del>0</del>	8	0% CMHC; 16% SC
	` '	5	19	
4	CPCE			40% CMHC; 32% SC
5	5610 (Group Proposal) -MIC	1	4	0% CMHC; 0% SC
_	5610 (Group Proposal) -WAR	3	6	0% CMHC; 0% SC
6	5410 (Quizzes) Summer	6	6	0% CMHC; 16% SC
	5410 (Quizzes) Fall	7	8	0% CMHC; 0% SC
6	6910 (Interview Summary Form)-MIC	4	8	0% CMHC; 0% SC
	6910 (Interview Summary Form) WAR	5	12	0% CMHC; 0% SC
7	5320 (CTP)	4	9	0% CMHC; 0% SC
7	5720 (CTP)	5	9	0% CMHC; 0% SC
8	5130/5131 (Program Manuals)	10	17	0% CMHC; 0% SC
8	6910 (Time on Task Analysis)-MIC	4	8	0% CMHC; 0% SC
	6910 (Time on Task Analysis-WAR	5	12	0% CMHC; 0% SC
9	5100 (Discussion Board)-MIC	2	7	0% CMHC; 14% SC
	5100 (Discussion Board)-WAR	5	5	60% CMHC; 16% SC
9	6910 (Time on Task Analysis)-MIC	4	8	0% CMHC; 0% SC
	6910 (Time on Task Analysis)-WAR	5	12	0% CMHC; 0% SC
10	5100 (Discussion Board)-MIC	2	7	0% CMHC; 14% SC
	5100 (Discussion Board)-WAR	5	5	33% CMHC; 33%
10	6910 (Discussion Board)-MIC	4	8	0% CMHC; 0% SC
	6910 (Discussion Board)-WAR	5	12	0% CMHC; 0% SC
11	5110 (Ethical Dilemma PPT Assignment)	7	12	0% CMHC; .8% SC
11	CPCE	5	19	40% CMHC; 32% SC
12	5720 (PPT: US & MO Law Regulating Practice of Counseling [Including Mandated Reporter Training])	5	9	0% CMHC; 11% SC
12	CPCE	5	19	40% CMHC; 32% SC
13	5610 (Self-Assessment & Professional Development Plan)-MIC	1	4	0% CMHC; 0% SC
	5610 (Self-Assessment & Professional Development Plan)-WAR	3	6	0% CMHC; 0% SC
13	6910 (Goal Paper)-MIC	4	8	0% CMHC; 0% SC
	6910 (Goal Paper)-WAR	5	12	0% CMHC; 0% SC
EdS		Total Assessed	Unsuccessful	% Unsuccessful
1	Coursework	5	0	0%
2	EdS thesis/paper	1	0	0%
3	EdS thesis/paper	1	0	0%

## Strengths

• Students have a high rate of successful completion of CPCE, and course assignments.

## **Areas for Improvement**

- A high percentage, 40%, did not successfully complete (at 80%) the discussion board assignment in COUN 5100.
- A small percentage, 8%, of students did not successfully complete (at 80%) the final project Ethical Dilemma PPT in COUN 5110.

#### **Action Plan**

 COUN 5100 and COUN 5110 are the first classes for admitted students. CEP should review discussion board assignment in COUN 5100, and Ethical Dilemma PPT in COUN 5110 to determine if curriculum changes are needed for successful completion. CACREP Standard 4.G. The counselor education program faculty systematically assesses each student's professional dispositions throughout the program. The assessment process includes the following: (1) identification of key professional dispositions, (2) measurement of student professional dispositions over multiple points in time, and (3) review or analysis of data

(1) & (2) Student progress of dispositions is evaluated systematically in each course of the program, during student request for advanced standing (after successful completion of foundational courses (COUN 5100 Foundations of Profession Counseling, COUN 5110 Orientation to the Counseling Profession and Ethics, COUN 5500 Prepracticum in Professional Counseling, COUN 5610 Introduction to Group Work, and COUN 5230 Counseling Diverse Populations), and concluding with COUN 6910 Internship in Professional Counseling when students graduate (Counselor Education Program Disposition Assessment). (3) review or analysis of data. As seen in above in section 4.F., Counselor Education Program faculty regularly analyze students' dispositions.

Assessment Name	Total Assessed Clinical Mental Health Counseling (CMHC)	Total Assessed School Counseling (SC)	% Unsuccessful (concentration)
Advanced Standing	8	18	(n=1) 0 (CMHC); 0% (SC)

#### Strengths

100% received Advanced Standing on their first request.

#### **Areas for Improvement**

• Continue to monitor.

#### **Action Plan**

• Continue to monitor the counseling dispositions to determine areas where students are not successfully demonstrating the professional counseling dispositions.

CACREP Standard 4.H. The counselor education program faculty has a systematic process in place for the use of individual student assessment data in relation to retention, remediation, and dismissal

The Counselor Education Program has a policy for student retention, remediation, and dismissal from the program (Counselor Education Program Student Handbook, p. 5) & University of Central Missouri Student Handbook (UCM Student Handbook). When a student issue arises, the Counselor Education Program faculty members bring it to the next available Counselor Education Program Admissions and Standards Committee (composed of full time Counselor Education Program faculty). After reviewing and discussing the incident, and the student's past G.P.A., dispositions, behavior, a remediation plan is created. Rather than a plan punitive in nature, the members of the Admissions and Standards Committee believe that remediation is an opportunity for learning. As such, the attached shows the standard process for remediation. Depending upon the outcome of the remediation, further remediation may be assigned, or student may be dismissed from the program.

#### **EVALUATION OF FACULTY AND SUPERVISORS**

CACREP Standard 4.I. Written procedures for administering the process for student evaluations of faculty are available to the counselor education program faculty

The University of Central Missouri provides a written process for student evaluations of faculty in the UCM Faculty Guide. In addition, each semester reminders are emailed to faculty.

CACREP Standard 4.J. Students have regular, systematic opportunities to formally evaluate counselor education program faculty.

Each semester, students have the opportunity to formally evaluate faculty via standard, online University of Central Missouri end of course evaluation form that contains a series of both quantitative and qualitative questions. Faculty members use this valuable data for course improvement.

CACREP Standard 4.K. Students have regular, systematic opportunities to formally evaluate practicum and internship supervisors.

At completion of COUN 5900 Practicum in Counseling and both semesters of COUN 6910 Internship in Professional Counseling, students complete an evaluation of their site supervisors. The clinical coordinator, collects evaluations, compiles data, and brings results to scheduled program meetings. The Counselor Education Program faculty uses information from these evaluations to monitor and support site supervisors' effectiveness.

#### Strengths

 The CEP collect site supervisor data every semester and utilize this information to determine appropriateness of practicum and internship sites.

#### **Areas for Improvement**

• If a practicum/internship site and or site supervisor's evaluations is/are consistently low, consider not approving for future.

#### **Action Plan**

• If practicum/internship site and or site supervisor not approved, create database (stored in the Counselor Education Program Drive for practicum/internship site and site supervisors who are not approved.

#### Conclusion

The University of Central Missouri (UCM) Counselor Education Program (CEP) takes pride in its ability to collect, analyze, and utilize data for continual program improvement. Data comes from many sources including but not limited to test scores (CPCE); demonstration of dispositions as evidenced by Advanced Standing; Employers, site supervisors, and graduate surveys; and individual assignments. CEP values transparency as well as feedback from its stakeholders. Therefore, findings from data analysis are shared at CEPAC meetings, on the student CEP Blackboard site, and on the UCM CEP Bb site. This program evaluation report is the culmination of data collection, analysis, and utilization for program improvement.