

REDEFINING WHAT'S POSSIBLE

Department of Aviation T. R. Gaines 210 Warrensburg, MO 64093 Office 660-543-4969 www.ucmo.edu/aviation

October 29, 2025

Rodney Joel, Director Angela Muder, Compliance Specialist Federal Aviation Administration Office of Airports 901 Locust, Room 364 Kansas City, MO64106 Rodney.joel@faa.gov Angela.Muder@faa.gov

Re: Corrective Action Plan for Informal Complaint Received October 14, 2024.

Dear Mr. Joel and Ms. Muder,

I am writing to document UCM's ongoing progress regarding the Corrective Action Plan in accordance with the FAA's instructions, which requires a bi-weekly report on progress.

Thank you for your partnership in supporting the success of Skyhaven Airport.

All Lessees have been notified via email that if they are operating commercially, they will need to cease those operations immediately and begin the Commercial Application process to be considered for a Commercial Vendor Agreement.

We are in receipt of the Commercial Vendor Application from Raw Aero, and it has been approved. A commercial Vendor Agreement has been provided to Raw Aero, for review and signature. We have also submitted a License Agreement to Raw Aero, for review and signature, to occupy 3 ramp tie-downs.

We are reviewing our Rules and Regulations Section 3-3.B. HOURS OF OPERATION. "Commercial Operators must maintain a minimum hour, of 15 hours per week of operation and post their hours of operations on their dedicated physical space. This requirement is to meet reasonable public demand for the commercial operation and services offered at the Airport"

This language may not be appropriate for the level of Commercial Activities that are currently under consideration, and this language may be eliminated until such time that we have a Commercial Operator, at a higher level, that would require these minimum hours of operation.

It has come to our attention that another commercial operator has been identified as providing flight instruction from an RCM T-Hangar. We have completed an initial investigation, and have not been able to locate this operation, but will continue to investigate.

Our goal is to ensure that everyone operating at RCM is being treated fairly and equitably.

We will continue to collaborate closely with the FAA Office of Airports to finalize the Corrective Action Plan and look forward to continuing close collaboration beyond.

We look forward to finalizing the Corrective Action Plan and begin developing very close working relationships with all our airport users.

Thank you again for your partnership in supporting the success of Skyhaven Airport.

Please let me know if you have any questions or would like to discuss further.

Respectfully,

Robert W. Little

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