



REDEFINING WHAT'S POSSIBLE

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November 25, 2025

Rodney Joel, Director Rodney.joel@faa.gov
Angela Muder, Compliance Specialist Angela.Muder@faa.gov

Federal Aviation Administration.
Office of Airports
901 Locust, Room 364
Kansas City, MO64106

Re: Corrective Action Plan for Informal Complaint Received October 14, 2024

Dear Mr. Joel and Ms. Muder,

I am writing to document UCM's ongoing progress regarding the Corrective Action Plan in accordance with the FAA's instructions, which requires a bi-weekly report on progress.

In your previous correspondence, you identified 4 remaining items for UCMs consideration and remediation. UCM provided a response to that correspondence on November 11, 2025 and requested clarification on remaining requests. This update will not address Item 1 since UCM is awaiting further information from the FAA. UCM believes Item 3 has been resolved. Below UCM provides updates regarding Item 2 and Item 4.

Regarding Item 2, the UCM Department of Aviation has agreed to relinquish two of their private offices they occupy at the RCM terminal under the terms of the RCM and Department of Aviation MOA, back to RCM, so we may offer offices to DPEs conducting DPE services through the FAA.

Skyhaven based DPEs have been given the option to use public offices available for any public use at the airport to conduct DPE services through the FAA or to enter into a Commercial Vendor Agreement with UCM to secure and occupy a private office at Skyhaven Airport to conduct DPE operations. UCM is aware of three DPEs currently conducting services through the FAA at the Airport and those individuals were contacted with the above options in order of completion and approval of a CVA Application. They are [REDACTED].

[REDACTED] and [REDACTED] have indicated they would like to execute a CVA and occupy a private space for their DPE operation at the Skyhaven Airport. [REDACTED], the third DPE, has declined to

enter a CVA and indicated he would continue to provide his DPE Services in publicly available offices. I am in the process of coordinating CVAs for [REDACTED].

Regarding Item 4, the hangar C-23 co-registration between [REDACTED] has been resolved. [REDACTED] will remain the sole leaseholder.

While not included in the November 7, 2025, correspondence, Skyhaven Airport's request for a security system to be installed on the property has been approved. The implementation of this Corrective Action Plan is in progress.

We look forward to your response to our letter of November 11, 2025, and also look forward to finalizing the Corrective Action Plan and maintaining a positive ongoing working relationship with the FAA Central Region Airports Division.

Please let me know if you have any questions or would like to discuss further.

Respectfully,

Robert W. Little

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