



REDEFINING WHAT'S POSSIBLE

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December 09, 2025

Rodney Joel, Director [Rodney.joel@faa.gov](mailto:Rodney.joel@faa.gov)  
Angela Muder, Compliance Specialist [Angela.Muder@faa.gov](mailto:Angela.Muder@faa.gov)

Federal Aviation Administration.  
Office of Airports  
901 Locust, Room 364  
Kansas City, MO64106

Re: Corrective Action Plan for Informal Complaint Received October 14, 2024

Dear Mr. Joel and Ms. Muder,

I am writing to document UCM's ongoing progress regarding the Corrective Action Plan in accordance with the FAA's instructions, which requires a bi-weekly report on progress.

UCM is in receipt of your December 08, 2025, correspondence. UCM will need time to review the FAA's requests and recommendations. UCM will provide a substantive response and update on the next two-week cycle, December 23rd.

UCM looks forward to finalizing the Corrective Action Plan and refocusing our attention on improvements to RCM to provide optimum facilities for our based customers and the flying public.

Please let me know if you have any questions or would like to discuss further.

Respectfully,

*Robert W. Little*

Robert W. Little, C.M.  
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