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July 16th, 2025

Via Electronic Mail

Rodney Joel, Director
Angela Muder, Compliance Specialist
Federal Aviation Administration
Office of Airports
901 Locust, Room 364
Kansas City, MO 64106

Rodney.Joel@faa.gov
Angela.Muder@faa.gov

Re: Corrective Action Plan for Informal Complaint Received October 14, 2024

Mr. Joel and Ms. Muder,

As an interim update on the completion of CAP items, UCM has uploaded a FAQ to the Skyhaven Airport website, in compliance with the deadline stated in the CAP provided to the FAA on June 24th. The FAQ will be updated as necessary. Please see the FAQ located here <https://www.ucmo.edu/offices/skyhaven-airport/index.php>.

Additionally, UCM would like to provide you with an update to Mr. [REDACTED] commercial operations. UCM provided a contract to Mr. [REDACTED] on June 23, 2025. On July 14, 2025, Dean Davenport followed up Mr. [REDACTED] because he had not heard back from him. Mr. [REDACTED] responded on July 16 stating his attorney would begin reviewing the documentation. UCM stands ready to work with Mr. [REDACTED] or his counsel to complete the process and any delay of his commercial operations has not been due to UCM's action.

UCM continues to strive to meet the FAA expectations and would like to encourage ongoing and normalized communications directly between the FAA and UCM's Airport leadership. Future updates and review of the CAP will continue between the FAA and Doug Davenport, Dean of Harmon College of Business and Professional Studies, who oversees the Airport Manager. Dean Davenport is included in this email correspondence.

For your convenience, we're including the same table of CAP deadlines we did last time, highlighting the item completed. Please confirm receipt of this and our prior submissions regarding the CAP, and please let us know your office's position on its content and status.

It remains UCM's goal to have the Part 13 Informal Complaint resolved and closed as soon as possible. Please advise at your earliest convenience when this matter is expected to be closed out.

Corrective Action	Estimated Date of Completion
1. An Improved Commercial Operations Vendor Application and Agreement Process	
Implementation of an online application process that includes tracking the user's application.	Completed June 24, 2025
Implementation of a frequently asked questions "FAQ" page on the website for licensees to find information about the Commercial Operations Vendor Application and Agreement process and Airport use.	July 15, 2025
Revision of UCM's Rules and Regulations to more clearly outline the steps of the Commercial Operations Vendor Application and Agreement process and Airport use.	Completed June 24, 2025
2. Non-discriminatory Treatment Between UCM and Other Commercial Operations at the Airport	
A policy statement in UCM's Rules and Regulations regarding UCM's use.	Completed June 24, 2025
A banner code to track UCM department costs and expenses.	September 24, 2025
Signs in the UCM Maintenance Hangar stating that no UCM employee or student may work on personal aircraft.	Completed July 8, 2025
Language in UCM course syllabi for all courses taught at the Airport stating that no UCM students may work on personal aircraft.	August 1, 2025
3. Enforcement of UCM's Rules and Regulations Against Unauthorized Commercial Aviation Maintenance	
Implementation of an improved security system to better track use of the Airport.	January 2, 2026
Implementation of an enforcement provision in the revised Rules and	Completed June 24, 2025

July 16, 2025

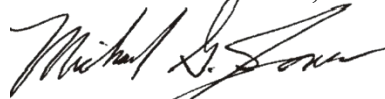
Page 3

Regulations to prohibit unauthorized commercial aviation maintenance.		
Investigation into allegations of unauthorized commercial aviation.	Completed July 8, 2025	

Thank you for your assistance in resolving this matter.

Very truly yours,

MARTIN, PRINGLE, OLIVER,
WALLACE & BAUER, L.L.P.



By: Michael G. Jones

MGJ/sc

c: Doug Davenport
Sarah Craig
Lindsay Chapman
Holly Weiss
Elisabeth Wilder